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Dearborn, Michigan 48124  
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August 31, 2011

Perma-Dry/ Basement and Waterproofing  
23590 Bicking Ct.  
Farminton, Mi 48136  
Attn: Mike Elinski

Dear Mike and Co-Workers:

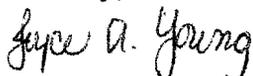
I knew from the first time I talked to Mike that I was going to like him and he would be easy to work with. The big problem was, I was handling all of this for my dad who is elderly and needed this work done to his house. He always knows a better way to do things, is used to doing things himself, and has always been reluctant about allowing any type of workers in his house.

Mike had no problem, explaining the videos and making claims about his perfection, and workers that my dad actually agreed to have this work done. That was the first challenge- believe me. Mike and his workers bent over backwards to satisfy my dad beginning with the time they arrived which was 8am in the morning until the completion of the job. During the course of the day, you would hear my dad ask, can they do this, be sure they don't forget that. They forgot nothing.

The workers were neat, and polite, and finished the job in a timely manner. In fact my dad was so pleased that he agreed to have them come back and do additional work, as he liked what he could see. Your crew should be commended for their excellent workmanship, politeness and keeping things as neat as possible while they were doing such a messy job. Mike was also very pleasant as he spent much time with my dad and I talking and assuring him, that he would love the job when it was done. My dad enjoyed Mike's company and reassurance.

Hats off to you Mike and your workers. I will keep your business card handy, in case I need you again, or can recommend you to anyone. You made one less thing in my life stress free. The walls look great, the leaking is gone. . Thanks again. You can use me as a reference to anyone. I would be glad to tell them, how pleased we both were. You are Honest and Sincere. I like that quality in a Business & Person.

Sincerely,



Joyce A Young

(I have written this on behalf of my dad -Matthew Pikula, as well as myself)